

## **TFC-CCBHC CASE MANAGER**

The Family Center Certified Community Behavioral Health Clinic (TFC-CCBHC) provides crisis Mental Health Services, Screening/Assessment/Diagnosis, including risk assessment, Person-Centered Treatment Planning, Outpatient Mental Health and Substance Abuse Treatment, Primary care coordination/screening and monitoring of key health indicators and health risk services, Psychiatric Rehabilitation Services, Case Management, and Social, Peer and Community Recovery Support. The TFC-CCBHC program serves 300 adults and 50 children/youth annually. The CCBHC Case Manager assists in the full implementation of the program with a special focus on resolving barriers to engagement in services, ensuring linkage to medical care and assistance managing chronic health conditions, and facilitating integration of care for those individuals and families working with multiple service systems. The Care Manager works closely with all members of the CCBHC team and maintains a caseload of 30-35 individuals and families. This is a full-time position. S/he reports to the Nurse Care Coordinator.

### **RESPONSIBILITIES:**

- Conduct comprehensive assessment of client's individual and family case management needs.
- Provide advocacy, translation, psychoeducation, escort and linkage to care for all the services that will help clients increase personal and family stability and achieve recovery goals.
- Use MI, SBIRT and brief counseling to address barriers to achievement of recovery and case management goals.
- Ensure coordination between CCBHC behavioral health providers and other internal and external providers serving each client.
- Member of 24 hour Crisis team assisting with crisis intervention, crisis stabilization and mobile emergency response on rotating schedule.
- Ensure that clients engage in primary care services including accompanying them to medical appointments, fitness activities, and nutritional education programs
- Promote client coping skills
- Conduct home/community visits to follow up on clients lost to follow up and to assess suitability of home for delivery of supportive interventions.
- Collaborate with all members of treatment and recovery team to maximize integration of care across all systems and programs.
- Facilitate group interventions.
- Document all interactions with and on behalf of clients in the case record.
- Develop mastery of Evidence Based models employed in the CCBHC.
- Any special projects as requested.

### **MINIMUM QUALIFICATIONS:**

- Bachelor's Degree in Social Work or related field.
- Minimum 2 years of experience providing services to vulnerable adults and children.
- Excellent writing skills and attention to detail and follow-up.
- Bilingual (Spanish /English) preferred.

Please email resume with cover letter that includes salary requirements to [jobs@thefamilycenter.org](mailto:jobs@thefamilycenter.org) and put "TFC-CCBHC Case Manager" in subject line.

*The Family Center is an Equal Opportunity Employer.*

*The Family Center is covered under FMLA.*