



HIV Client Support Specialist/Peer Facilitator

The Family Center is a not-for-profit organization providing social and legal services to families affected by life threatening parental illness, absence and loss. The Family Center has been the pioneer in the design and research of health care coordination and education, permanency planning and advocacy services that address the myriad of issues that challenge families. Please visit our website at www.thefamilycenter.org to learn more about our services.

The HIV Client Support Specialist/Peer Facilitator is the primary facilitative point of contact for participants and potential participants in The Positive Life Workshop (TPLW), a 20-hour, evidence-based self-management workshop for people living with HIV. This is a FULL-TIME position. S/he reports to the Health Promotion Supervisor and is part of the Health Promotion Division with The Family Center.

RESPONSIBILITIES

- Conduct in-person and phone intakes with potential participants.
- Encourage attendance and completion of workshop series and follow-up surveys through reminder calls, texts and emails.
- Assess and address unmet needs of participants including connection to medical care, mental health care and other essential services, making and following up on internal and external referrals, and responding to emerging client needs.
- Provide individual psycho-education related to HIV diagnosis, treatment and available services and supports.
- Enter participant data into eSHARE and document services in AWARDS database.
- During workshop sessions, serve as host and peer facilitator, welcoming participants, presenting material, and leading small group discussion.
- Present and run groups in person and virtually utilizing the Zoom platform.
- Assist with set-up and clean-up for sessions.
- Participate in individual and group supervision, debriefing sessions and team meetings.
- Any special projects and/or other duties as assigned.

MINIMUM QUALIFICATIONS

- **You must be living with HIV with a willingness to self-disclose status in peer facilitation role**
- Demonstrated knowledge of HIV disease and treatment and self-management barriers and supports.
- High school diploma or equivalent considered with three years' experience in social service delivery setting, Bachelor's Degree preferred.
- Demonstrated group facilitation or public speaking ability.
- Demonstrated ability to use virtual education platforms
- Proficiency in Office suite, (PowerPoint, Excel, and Word) and Zoom
- LGBTQ and those with Spanish language proficiency strongly encouraged to apply

Salary Range: \$40k - \$45k per year

Full-time employees and part-time employees working at least twenty (20) hours per week and their eligible dependents are presently eligible for healthcare coverage.

The Family Center is an Equal Opportunity Employer. The Family Center is covered under FMLA.

COVID-19 considerations: All employees are required to be vaccinated.