



CARE MANAGER

The Family Center is a not-for-profit organization providing social and legal services to keep families stronger, longer. The Family Center has been the pioneer in the design and research of care coordination, supportive counseling, permanency planning and advocacy services that address the myriad of issues that challenge families headed by families impacted by illness, crisis and loss. Please visit our website at www.thefamilycenter.org to learn more about our services.

The Care Manager assists in the full implementation of the program with a special focus on resolving barriers to engagement in services, ensuring linkage to medical care and assistance managing chronic health conditions, and facilitating integration of care for those individuals and families working with multiple service systems. The Care Manager works closely with all members of the team and maintains a caseload of 30-35 individuals and families. This is a full-time position. S/he reports to the Care Coordination Supervisor.

RESPONSIBILITIES:

- Conduct comprehensive assessment of client's individual and family case management needs.
- Provide advocacy, translation, psychoeducation, escort and linkage to care for all the services that will help clients increase personal and family stability and achieve recovery goals.
- Use MI, SBIRT and brief counseling to address barriers to achievement of recovery and case management goals.
- Ensure coordination between behavioral health providers and other internal and external providers serving each client.
- Member of 24 hour Crisis team assisting with crisis intervention, crisis stabilization and mobile emergency response on rotating schedule.
- Ensure that clients engage in primary care services including accompanying them to medical appointments, fitness activities, and nutritional education programs
- Promote client coping skills
- Conduct home/community visits to follow up on clients lost to follow up and to assess suitability of home for delivery of supportive interventions.
- Collaborate with all members of treatment and recovery team to maximize integration of care across all systems and programs.
- Facilitate group interventions.
- Document all interactions with and on behalf of clients in the case record.
- Develop mastery of Evidence Based models employed in the CCBHC.
- Any other special projects and/or duties as assigned.

MINIMUM QUALIFICATIONS:

- Bachelor's Degree in Social Work or related field.
- Minimum 2 years of experience providing services to vulnerable adults and children.
- Excellent writing skills and attention to detail and follow-up.
- Bilingual (Spanish /English) preferred.

The Family Center is an Equal Opportunity Employer committed to inclusive hiring and strives to ensure that our staff reflects the diversity of the communities we serve.

Salary Range: \$40k - \$45k per year

Full-time employees and part-time employees working at least twenty (20) hours per week and their eligible dependents are presently eligible for healthcare coverage.

COVID-19 considerations: All employees are required to be vaccinated.