



The **Family Center** envisions a future where all New Yorkers thrive in secure healthy communities. Our mission is to provide holistic care and support to individuals and families affected by life-altering events to create a path to healing, stability and a fulfilling future. Please visit our website at [www.thefamilycenter.org](http://www.thefamilycenter.org) for more information.

The Family Center is seeking a **Full-Time Care Manager**, who will assist in the full implementation of the Healthy Branches program, with a special focus on resolving barriers to engagement in services, ensuring linkages to medical care and assisting with managing chronic health conditions, as well as facilitating integration of care for those individuals and families working within multiple service systems. The Care Manager works closely with all members of the team and maintains a caseload of 30-35 individuals and families.

### **Primary Responsibilities**

- Conduct comprehensive assessment of client's individual and family case management needs
- Provide advocacy, translation, psychoeducation, escort and linkage to care for all the services that will help clients increase personal and family stability and achieve recovery goals
- Use MI, SBIRT and brief counseling to address barriers to achievement of recovery and case management goals.
- Ensure coordination between Healthy Branches behavioral health providers and other internal and external providers serving each client
- Member of 24 hour Crisis team assisting with crisis intervention, crisis stabilization and mobile emergency response on rotating schedule
- Ensure that clients engage in primary care services including accompanying them to medical appointments, fitness activities, and nutritional education programs
- Promote client coping skills
- Conduct home/community visits to follow up on clients lost to follow up and to assess suitability of home for delivery of supportive interventions
- Collaborate with all members of treatment and recovery team to maximize integration of care across all systems and programs
- Facilitate group interventions
- Document all interactions with and on behalf of clients in the case record.
- Develop mastery of Evidence Based-models
- Any other special projects and/or duties as assigned.

### **Qualifications**

- Bachelor's Degree in Social Work or related field
- Minimum 2 years of experience providing services to vulnerable adults and children.
- Excellent writing skills and attention to detail and follow-up
- Fluent Spanish preferred

**Location:** This position is eligible for hybrid work. Our office is located at 493 Nostrand Avenue, Brooklyn, NY

**Starting Pay Range:** \$50,000.00-\$55,000.00 per year

**Schedule:** Full-time, non-exempt, 35 hours per week

**Employee Benefits:** The Family Center offers a highly competitive benefits package, which includes medical, dental and vision insurance, Long-Term Disability insurance, a 403(b) retirement plan, a pension plan, a Flexible Spending Account (FSA), Life Insurance, commuter benefits, a tuition reimbursement program, paid federal holidays, summer Fridays and other early leave days throughout the year, a generous vacation policy, and extensive professional training and development opportunities.

The Family Center is a registered 501(c)(3) nonprofit, and is an eligible employer for the Public Service Loan Forgiveness Program.

At The Family Center, we are dedicated to creating a positive work environment for our team. We value relationship-building and collaboration within and across its departments. We also greatly value and appreciate our team members, their well-being and work-life integration. We strive to create a workplace where staff feel supported and receive ongoing coaching, training and opportunities for growth. The Family Center is also committed to diversity, equity and inclusion (DEI) and has a DEI program that all team members have the opportunity to participate in and contribute to.

### **How to Apply**

Please email a resume and cover letter indicating your salary requirements to [jobs@thefamilycenter.org](mailto:jobs@thefamilycenter.org) with the subject line "Care Manager" Due to a high volume of applicants, the Family Center is only able to contact those candidates that are selected for further consideration.

### **Equal Opportunity**

The Family Center is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.